

Highfield *Level 3* End-Point Assessment for Hospitality Supervisor



Government funding band – **£5,000**



On-programme duration – **minimum of 12 months**



Gateway Requirements – **level 2 English and maths gateway self-assessment report**



End-point assessment method – **on-demand test, practical observation, business project and professional discussion**

Working in the hospitality sector

The hospitality and catering sector covers hotels, restaurant, cafes, fast-food outlets, pubs and clubs. The sector employs almost 3 million people in the UK, meaning there is a huge requirement for qualified people. Those in the role of hospitality supervisor can work in a range of establishments, including bars, restaurants, cafes and conference centres. Their role involves providing vital support to management teams. They are also capable of independently supervising hospitality services and running shifts.



The Programme Structure

Apprentices will be placed in a hospitality role over a minimum of 12 months during which they will be supported while on programme by their tutor. Their tutor will review the progress of the apprentice during the 12 months against the standard to ensure they are prepared for the end-point assessment.



Hospitality Supervisor
Level 3 apprenticeship standard



Your apprentice's journey



Ready for training

- Initial assessment
- English and maths training
- On-programme training to meet the requirements of the standard
- Gateway readiness self-assessment

Set for assessment

End-point assessment methods are:

On-demand test

- 2-hour (including 30 minutes reading time) multiple-choice test
- Scenario-based questions
- Covering the core and relevant specialist function

Practical observation

- 4-hour observation in the working environment
- Covers a range of tasks in their specialist function

Business project

- Project to look at an opportunity/challenge/idea to make an improvement to the business
- Presented to employer and independent end assessor in a formal 30-minute presentation

Professional discussion

- 1.5-hour structured meeting
- Led by the end-point assessor, involving the apprentice and employer

Go further

Your apprentice can progress on to a hospitality management role.

Available Support

On-Programme Support

- Delivery resources
- Qualification mapped to standard
- Tutor support resource
- Innovative and multi-device e-learning courses

End-Point Assessment Support

- Gateway and mock assessments
- Bespoke end-point assessment solutions
- Progression tracking system
- Staff training, standardisation and support



Need to know more: